Dear Idaho Tax Practitioner,

As the IRS Stakeholder Liaison (SL) Area Manager for Idaho, I want to thank you for your past support and ask for your continued partnership with me and your local Stakeholder Liaisons. SL is proud to be in our fifth year as the practitioners' gateway to the IRS. We have had a busy year, holding practitioner events, conducting National Phone Forums and webinars, and establishing Web-based tax centers. Our local SLs have received thousands of phone calls from practitioners with suggestions on how to improve IRS systems. This partnership strengthens our mutual commitment to ensuring taxpayer compliance with federal tax responsibilities.

SL is committed to getting you the information you need. While we do not answer tax law questions or have access to your clients' tax accounts, we can steer you in the right direction.

How SL can help you navigate the IRS

The best way to stay up to date with what is happening at the IRS is to use our free products and services. Subscribe to e-News for Tax Professionals for weekly news briefs. Check out Tax Hints, and Key Messages for Tax Professionals. We offer practitioner "tax centers" that link from your organization's Web site to ours, making it easy to find frequently-used Web pages. Join our free, educational National Phone Forums and webinars from the convenience of your office. And be assured that IRS.gov has more than just forms and publications. You will find the latest news, online tools, research services, guidance and contact information. Check out our new Tax Practitioner Video and Audio Presentations page, and visit IRS.gov's Spanish counterpart IRS en Español for translated information.

How you can help your clients and colleagues

Tell us when you see a problem or have a suggestion to improve our processes. We introduced the Issue Management Resolution System four years ago and have had more than a thousand IMRS issues submitted. Check out some of the successes in our IMRS report on IRS.gov.

Help us find ways to further our partnership. Work with us in reaching more practitioners through joint events or webinars. Include IRS information in your newsletter and Web site. Post a tax center on your Web site. Volunteer to teach a Small Business Tax Workshop in your community. Share what you learn with your colleagues.

And stay in touch with your local SL. If you need assistance in Idaho, contact one of the Stakeholder Liaison employees below.

John Blakeman	Brian Wozniak	KayDel Marshall
Phone: 503-326-7053	Phone: 503-326-3343	Phone: 503-326-5240
Fax: 503-326-5957	Fax: 503-326-5957	Fax: 503-326-5957
Email: John.W.Blakeman@irs.gov	Email: Brian.Wozniak@irs.gov	Email: KayDel.Marshall@irs.gov

You may also contact me, Kristen Hoiby, Northwest Area Manager for Stakeholder Liaison, at 206-220-5659 or Kristen.A.Hoiby@irs.gov.

Filing season can be a challenging and stressful time. Together, we can make it easier. Use our free tools, products, and services, and raise your issues and concerns through your local Stakeholder Liaison.

Sincerely,

Kristen Hoiby
Stakeholder Liaison Area Manager, Northwest Area
Kristen.A.Hoiby@irs.gov.

IRS Contact List for Practitioners

NOTE: Local Time – Alaska (AK) and Hawaii (HI) follow Pacific Time (PT)

Title	Telephone Number	Hours of Operation
Practitioner Priority Service	866-860-4259	M-F, 8 a.m. – 8 p.m., local time
IRS Tax Help Line for Individuals	800-829-1040	M-F, 7 a.m. – 10 p.m., local time
Business and Specialty Tax Line	800-829-4933	M-F, 7 a.m. – 10 p.m., local time
e-Help Desk (IRS Electronic Products)	866-255-0654	M-F, 6:30 a.m. – 6 p.m. CT (non-peak) M-F, 6:30 a.m. – 10 p.m. CT (peak: 1/15/2010 – 4/17/2010) Saturdays 7:30 a.m. – 4 p.m. CT (peak)
Refund Hotline	800-829-1954	Automated Service available 24/7
Forms and Publications	800-829-3676	M-F, 7 a.m. – 10 p.m., local time
National Taxpayer Advocate's Help Line	877-777-4778	M-F, 7 a.m. – 10 p.m., local time
Local Taxpayer Advocate – Boise	208-387-2827 x276	M-F, 8 a.m. – 4:30 p.m., local time
Centralized Lien Payoff	800-913-6050	M-F, 8 a.m. – 5 p.m., local time
Centralized Bankruptcy	800-913-9358	M-F, 7 a.m. – 10 p.m. ET
Telephone Device for the Deaf (TDD)	800-829-4059	M-F, 7 a.m. – 10 p.m., local time
Electronic Federal Tax Payment System (EFTPS) – for Businesses	800-555-4477	Automated Service and Live Assistance available 24/7
Electronic Federal Tax Payment System (EFTPS) – for Individuals	800-316-6541	Automated Service and Live Assistance available 24/7
Government Entities (TEGE) Help Line	877-829-5500	M-F, 7 a.m. – 5:30 p.m. CT
Forms 706 and 709 Help Line	866-699-4083	M-F, 7 a.m. – 7 p.m., local time
Automated Collection System (ACS) (Business)	800-829-3903	M-F, 8 a.m. – 8 p.m., local time
Automated Collection System (ACS) (Individual)	800-829-7650	M-F, 8 a.m. – 8 p.m., local time
Tax Fraud Referral Hotline	800-829-0433	Automated Service available 24/7
Employer Identification Number (EIN)	800-829-4933	M-F, 7 a.m. – 10 p.m., local time
Excise Tax and Form 2290 Help Line	866-699-4096	M-F, 8 a.m. – 6 p.m. ET
Identity Protection Specialized Unit (previously unresolved contacts with IRS)	800-908-4490	M-F, 8 a.m. – 8 p.m., local time
Information Return Reporting	866-455-7438	M-F, 8:30 a.m. – 4:30 p.m. ET
ITIN Program Office (Form W-7 and Acceptance Agent Program – Form 13551)	404-338-8963	Message Line: 24/7 hour operation
IRS Federally Declared Disaster or Combat Zone Inquiries Hotline	866-562-5227	M-F, 7 a.m. – 10 p.m., local time

Getting Ready for the 2010 Tax Filing Season

Communications

IRS Key Messages for Tax Professionals: Use these messages in your publications and educational products for tax practitioners. Updated quarterly.
Tax Hints : Find information on changes in tax law, IRS regulations and tax policy administration, information on IRS structure, points of contact, phone numbers, and mailing addresses.
IRS e-News for Tax Professionals: Subscribe to the IRS e-newsletter for tax pros, a weekly e-mail with news briefs and links to important information on IRS.gov/. Issued weekly.

Contacting Us	Tools for You
Your local Stakeholder Liaison office establishes relationships with organizations representing small business and self-employed taxpayers. They provide information about the policies, practices and procedures the IRS uses to ensure compliance with the tax laws. To establish a relationship with us, use this list to find a contact in your state.	Want to find the pages your need on IRS.gov more easily? Basic Tools for Tax Professionals is the place to look. This comprehensive list has what you need to help prepare your clients' tax returns and information on representation. Electronic IRS Online Tools will help you and your clients conduct business quickly and safely – electronically.

Help Us Resolve Problems

With your help, we have identified hundreds of large and small issues that were getting in the way of efficient tax administration. Continue to contact us when you or your clients notice something isn't working. The Issue Management Resolution System gets to the bottom of the problem. Check out some of the issues practitioners have raised, what we've done to resolve them and what we are currently working on.

Want quick access to more information? Click on the links below.

Appeals	Forms and Publications	Reporting Fraud	Taxpayer Advocate
ARRA Information Center	Help	Small Business/Self Employed Tax Center	Tax Professionals
Disasters	IRS.gov in Spanish	Standards of Practice	Tax Talk Today
E-file	News and Events	Subscription Services	The Tax Gap
Electronic Payments	Phishing and e-mail Scams	Tax Return Preparer Review	Where To File
Enrolled Agents	Quick Alerts		1040 Central
E-services			1040 MeF Program